

MicroScrub™**Powerful Nano Cream Cleaner**

How it works: The **Aqua Seal STS™** Product Trouble Shooting Guide covers the most common application issues and problems associated with each **Aqua Seal STS™** product.

Problem: If the product problem you are experiencing is not covered by the Product Trouble Shooting Guide then it is most likely job specific. Please contact **Aqua Seal STS™** direct for more detailed advice and information.

Solutions: The solutions described are not necessarily the only way to solve the specific problem. They are based on giving you the most efficient & direct solution without resorting to more complex solutions that may require a professional trades person. If the solutions outlined do not solve the problem it is most likely job specific. Please contact **Aqua Seal STS™** direct for more detailed advice and information.

Note: Always read entire product label, SDS & product technical bulletin before using. Do a test area first.

Problem	Reason	Solution
White residue left on surface after cleaning.	<ul style="list-style-type: none"> • MicroScrub residue not completely removed from surface. 	<ul style="list-style-type: none"> • Rinse with water and wipe dry. • If the residue is not completely removed with water reapply more MicroScrub, lightly agitate with white pad, rinse with water and wipe dry.
White residue left in grout joint after cleaning.	<ul style="list-style-type: none"> • MicroScrub residue not completely removed from surface and allowed to dry. • Porous grout has absorbed MicroScrub. 	<ul style="list-style-type: none"> • Rinse with water and wipe dry. • If the residue is not completely removed with water agitate with white pad, rinse with water and wipe dry. • Discoloured grout may require re-colouring with Aqua-Seal Renue'N'Seal - Premium Grout Colorant
Surface scratched after using MicroScrub .	<ul style="list-style-type: none"> • Most likely caused by the harsh abrasive contaminant being removed (for example sanded grout). • The pad used is too abrasive for the surface cleaned. 	<ul style="list-style-type: none"> • Contact Aqua-Seal STS.
Surface dull after cleaning.	<ul style="list-style-type: none"> • MicroScrub residue not completely removed. 	<ul style="list-style-type: none"> • Rinse with water and wipe dry. • If the residue is not completely removed with water reapply more MicroScrub, lightly agitate with white pad, rinse with water and wipe dry.
Wax on porcelain not completely removed.	<ul style="list-style-type: none"> • Not enough cleaner used or water/cleaner ratio incorrect. • Pad used to agitate not abrasive enough. • Wax may not respond to MicroScrub alone. 	<ul style="list-style-type: none"> • Surface must be pre-wet before applying MicroScrub. • White pad preferred to soft cloth for agitation. • Depending on hardness of surface an even more abrasive pad may be required. • MicroScrub may need to be boosted with either Aqua-Seal STS Strip-It or XtremeClean.
Your porcelain factory applied sealer appears to have been stripped after using MicroScrub .	<ul style="list-style-type: none"> • MicroScrub will only remove surface sealers or finishes. • Proper porcelain sealers are impregnators and can't be damaged by MicroScrub. 	<ul style="list-style-type: none"> • N/A
Does not clean or remove deep stains	<ul style="list-style-type: none"> • Wrong cleaner for the contaminant. • MicroScrub is a mechanical cleaner and will not remove below surface contaminants 	<ul style="list-style-type: none"> • Check Aqua-Seal STS product literature for correct cleaner.

