

OxiTreat HD™

Heavy Duty Acid Cleaner



How it works: The **Aqua Seal STS™** Product Trouble Shooting Guide covers the most common application issues and problems associated with each **Aqua Seal STS™** product.

Problem: If the product problem you are experiencing is not covered by the Product Trouble Shooting Guide then it is most likely job specific. Please contact **Aqua Seal STS™** direct for more detailed advice and information.

Solutions: The solutions described are not necessarily the only way to solve the specific problem. They are based on giving you the most efficient & direct solution without resorting to more complex solutions that may require a professional trades person. If the solutions outlined do not solve the problem it is most likely job specific. Please contact **Aqua Seal STS™** direct for more detailed advice and information.

Note: Always read entire product label, SDS & product technical bulletin before using. Do a test area first.

Problem	Reason	Solution
Surface is sticky, shows marks (foot/hand prints) and/or a residue is visible.	<ul style="list-style-type: none"> Cleaner not completely rinsed off surface Solution too strong. 	<ul style="list-style-type: none"> Very important to remove any acid residue. Rinse with plenty of clean water and where possible use a wet vacuum Use Aqua-Seal STS MicroScrub and white pad. Rinse thoroughly.
Etched or marked surface.	<ul style="list-style-type: none"> Acid will etch acid sensitive surfaces such as calcium-based stone (marble, limestone, travertine etc). 	<ul style="list-style-type: none"> Re-polish surface with ReShine, Polish Pro or 5X Pro. Call Aqua-Seal STS for advice.
Etched or tarnished metal.	<ul style="list-style-type: none"> Acids will etch or tarnish most metal surfaces. 	<ul style="list-style-type: none"> Protect acid sensitive surfaces. Do not expose metals to acid, as they cannot be easily repaired.
Bleached the colour of the grout.	<ul style="list-style-type: none"> Acid will bleach the pigments used in grout. Grout not pre-wet beforehand. Acid solution too strong. Acid residue not neutralized or rinsed thoroughly. 	<ul style="list-style-type: none"> Use as weak an acid solution as possible to complete task. Always pre-wet surface and grout joints with clean water beforehand. Neutralize acid after use with several rinses of clean water. Repair bleached or damaged grout pigment with Aqua-Seal STS Renuer'N'Seal - Premium Grout Colourant.
Grout is powdery or sand is coming out of joint after acid wash.	<ul style="list-style-type: none"> Acid has damaged the cement binder in the grout. Grout not pre-wet beforehand. Acid solution too strong. Acid residue not neutralized. 	<ul style="list-style-type: none"> Use as weak an acid solution as possible to complete task. Always pre-wet surface and grout joints with clean water beforehand. Neutralize acid after use with several rinses of clean water.
Does not Clean or remove deep set stain	<ul style="list-style-type: none"> Not the appropriate cleaner for the intended contaminant. Not a stain remover. 	<ul style="list-style-type: none"> Look at Aqua-Seal STS product literature to research correct cleaner or Stain Remover.