

XtremeClean™**Heavy Duty Tile & Grout Cleaner**

How it works: The **Aqua Seal STS™** Product Trouble Shooting Guide covers the most common application issues and problems associated with each **Aqua Seal STS™** product.

Problem: If the product problem you are experiencing is not covered by the Product Trouble Shooting Guide then it is most likely job specific. Please contact **Aqua Seal STS™** direct for more detailed advice and information.

Solutions: The solutions described are not necessarily the only way to solve the specific problem. They are based on giving you the most efficient & direct solution without resorting to more complex solutions that may require a professional trades person. If the solutions outlined do not solve the problem it is most likely job specific. Please contact **Aqua Seal STS™** direct for more detailed advice and information.

Note: Always read entire product label, SDS & product technical bulletin before using. Do a test area first.

Problem	Reason	Solution
Surface is sticky, shows marks (foot/hand prints) and/or a white crystalline residue is visible.	<ul style="list-style-type: none"> The product has been mixed too concentrated. Cleaner not completely removed after cleaning or lack of proper rinsing. 	<ul style="list-style-type: none"> Rinse surface several times with clean water and use MicroScrub and white pad. Revert to normal procedure and correct mixing ratio for future cleaning.
Is not effectively cleaning, stripping the floor finish or wax.	<ul style="list-style-type: none"> The cleaner may need to be diluted stronger and/or allowed to dwell longer on the surface. The material you are trying to strip is not a floor finish or wax. 	<ul style="list-style-type: none"> Look at Aqua-Seal STS product literature to research correct cleaner.
It has stripped or damaged your coating sealer.	<ul style="list-style-type: none"> Your coating sealer is actually a wax or a floor finish. We recommend protecting surfaces primarily with sealers. 	<ul style="list-style-type: none"> Remove all of the finish/wax, allow to dry and reapply appropriate Aqua-Seal STS sealer. If a finish is required over the sealer check with Aqua-Seal STS.
Does not Clean.	<ul style="list-style-type: none"> Not the appropriate cleaner for the intended contaminant. 	<ul style="list-style-type: none"> Look at Aqua-Seal STS product literature to research correct cleaner.